



Ilyosbek Abduganiev

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Address: Tashkent city. Mirzo Ulugbek district m/s Yalangach 1/12, 1/12,
100041, Tashkent, Uzbekistan (Home)

● WORK EXPERIENCE

28/12/2018 – 15/08/2020 Tashkent, Uzbekistan

GENERAL SPECIALIST TRUSTBANK - PRIVATE JOINT STOCK BANK

- *Identified bottom quartile or focus group for month based on past performance on key metrics.*
- *Liaised between customers, partners, service engineering teams and support as expert technical resource.*
- *Authored customer-facing publications such as whitepapers, blogs and technical guides.*
- *Demonstrated critical thinking, self-motivation and leadership talents in ambiguous spaces with little or no supervision to consistently achieve objectives.*
- *Understood business strategy and lined up strategic plan to achieve business goals.*
- *Followed all company policies and procedures to deliver quality work.*
- *Attended training programs to deepen professional skillset and assisted in training fellow store associates on existing and new training programs.*

15/09/2020 – 15/08/2022 Tashkent, Uzbekistan

GENERAL MANAGER BANK FINANCE ACADEMY

- *Developed and maintained relationships with customers and suppliers through account development.*
- *Managed budget implementations, employee evaluations, and contract details.*
- *Managed budget implementations, employee reviews, training, schedules, and contract negotiations.*
- *Maximized operational excellence mentoring personnel on management principles, industry practices, and company procedures.*
- *Introduced new methods, practices, and systems to reduce turnaround time.*
- *Drove year-over-year business growth while leading operations, strategic vision, and long-range planning.*
- *Implemented operational strategies and effectively built customer and employee loyalty.*
- *Maximized efficiency by coaching and mentoring personnel on management principles, industry practices, company procedures, and technology systems.*

INTERNATIONAL NORDIC UNIVERSITY DEPUTY HEAD OF THE DEPARTMENT OF ACADEMIC AFFAIRS

The position of chief specialist in working with the ECTS credit-module system and lesson schedules:

- 1. to ensure the fulfillment of qualification requirements, curricula, subject programs for educational areas and master's specialties;*
- 2. control that the educational process is carried out in accordance with the schedules;*
- 3. providing students with methodological documents;*
- 4. monitoring the provision of methodological documents and literature of the educational process, organizing the creation of methodological documents and literature;*
- 5. check methodological documents of departments, deaneries and make recommendations on eliminating deficiencies;*
- 6. providing methodical support to departments and deaneries in preparation of methodical documents;*
- 7. monitoring the level of provision of laboratory training with equipment and methodical manuals;*
- 8. to maintain the level of literature provision of the educational process in the field of education and master's specialties;*

● EDUCATION AND TRAINING

04/09/2018 – 20/06/2020 Tashkent, Uzbekistan

ECONOMIST Tashkent State University of Economics

Address Islom Karimov 49, Tashkent , Tashkent, Uzbekistan | **Website** <https://tsue.uz/> |

Field of study Education

04/08/2020 – 21/05/2022 Tashkent, Uzbekistan

MACROECONOMICS - MASTER OF SCIENCE Tashkent State University of Economics

Address Islom Karimov 49, Tashkent , Tashkent, Uzbekistan | **Website** <https://tsue.uz/ru>

● LANGUAGE SKILLS

Mother tongue(s): **UZBEK**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
RUSSIAN	C2	C2	C1	C1	C1
ENGLISH	B1	B2	B1	B1	B2
JAPANESE	B1	B1	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office | Microsoft Word | Microsoft Powerpoint | Social Media | Outlook | Microsoft Excel | Google Docs | Google Drive | 1c | labc (bank) | SBIS | Uzasbo | Power Query | VPR, GPR | LMS